

# Skills for the housing sector

## Contact

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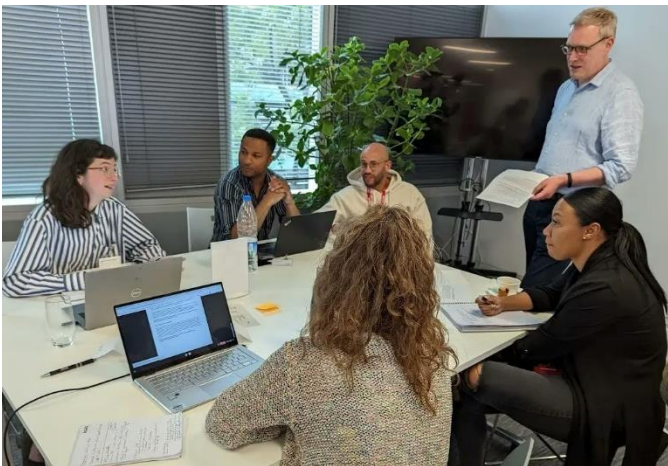
## Background

Following [research FoL carried out](#) on the skills gaps within borough housing delivery teams across the capital, East London Academy commissioned FoL to deliver two rounds of Development Management training.

The aim of the training was to address the skills gaps identified and provide junior staff new to housing development or team members transferring from other disciplines with the knowledge and abilities need to make development happen.

## What Future of London did

We developed and delivered the training and carried out all associated administration and participant liaison.



Over two days, the course covered every part of the development management process, from site analysis to post-occupancy resident engagement. It offered participants:

- insight and case studies from guest speakers
- learning through discussion and workshops with experts
- the opportunity for cross-sector learning and networking.

## Outcomes

The course received excellent feedback from participants and demand was so high, FoL were commissioned to deliver an additional session for LB Hackney. Of all the providers East London Academy have commissioned, FoL scored the highest for most metrics in participant feedback.

96% of participants said the training would have a direct impact on their day-to-day work

91% of participants said that the course would help them to progress further in their career

East London academy valued our holistic approach and found that they could trust us to deliver the courses with minimal supervision. FoL was selected as East London Academy knew that we have the right balance of expert knowledge and practical know-how.